

E-01345A-05-0816

ORIGINAL



0000035663

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 48656 Date: 12/5/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: **William C. Adams**

Account Name: William C. Adams Home: (000) 000-0000

Street: n/a Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment Contact Phone: (602) 000-0000

Nature of Complaint:

****E-01345A-05-0816****

Customer sent the following e-mail to the Commission -

Gentlemen,

After a review of the financials for the parent company of APS it is obvious that any rate increase that you approve for this utility should be accompanied by a corresponding across the board expense reduction of the same percentage. I understand the cost increases they have suffered. Efficient management is essential for the rate payers and as you can see in the financials there is a lot of room for improvement. I trust the commission will make a prudent decision.

Thank you

William C Adams
Sun City West, Arizona
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and with the Docket in this matter.
End of Comments

Date Completed: 12/7/2005

Opinion No. 2005 - 48656

RECEIVED
2005 DEC - 8 A 9:50
AZ CORP COMMISSION
DOCUMENT CONTROL

File in Dkt No
E-01345A-05-0816

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 48717

Date: 12/8/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Linda

Nelson

Account Name: Linda Nelson

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

11/28/05

I have just learned of APS's request to increase utility rates by 20% and to add to the Kilowatt charges. This increase will devastate already underfunded school district. I ask that you do not approve this rate increase. Thank you for considering a school district's concerns.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/8/05 Opinion noted and filed in docket no. E-01345A-05-0816

End of Comments

Date Completed: 12/8/2005

Opinion No. 2005 - 48717

File in Dkt No
E-01345A-05-0526

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 48716

Date: 12/8/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Desiree

Holloway

Account Name:

Desiree Holloway

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

[REDACTED]

CBR: [REDACTED]

State:

[REDACTED] Zip: [REDACTED]

is: E-Mail

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Utility: Arizona Public Service

Docket: APS Surcharge Request

Docket number: E-01345A-05-0526

Position: CON

This would seriously hurt those who can barely afford living expenses in our current economy. Such a move on the part of APS would show complete disregard for human interests.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/8/05 Opinion noted and filed in docket no. E-01345A-05-0526

End of Comments

Date Completed: 12/8/2005

Opinion No. 2005 - 48716